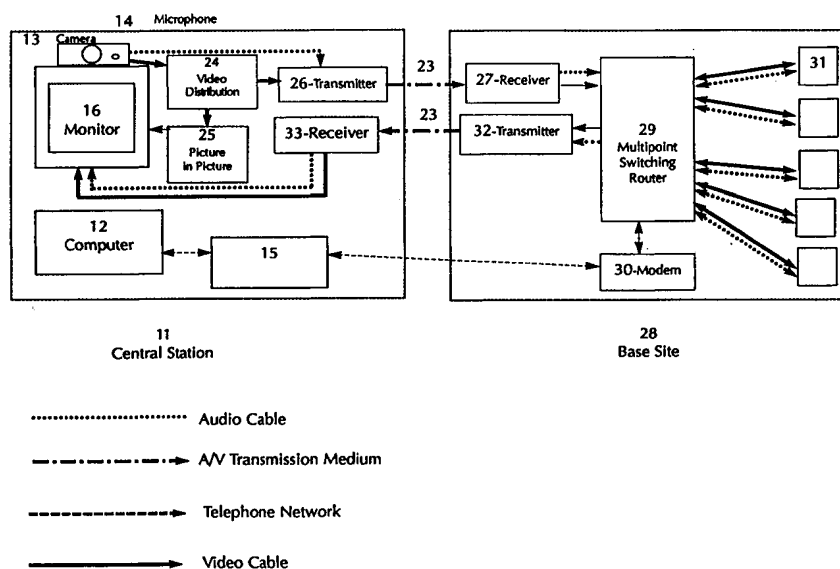




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<b>(21) International Application Number:</b> PCT/US97/20538 <b>(22) International Filing Date:</b> 7 November 1997 (07.11.97)  <b>(30) Priority Data:</b> 08/748,514 8 November 1996 (08.11.96) US  <b>(71)(72) Applicant and Inventor:</b> ROMAN, Linda, L. [US/US]; 4813 Normandy Park, Lawrence, KS 66049 (US).  <b>(74) Agents:</b> DANIELS, Stacy, Y. et al.; Spencer Fane Britt & Browne, Suite 1400, 1000 Walnut Street, Kansas City, MO 64106 (US).		<b>(81) Designated States:</b> AU, CA, European patent (AT, BE, CH, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE).  <b>Published</b> <i>With international search report.</i> <i>Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.</i>

**(54) Title:** SYSTEM FOR PROVIDING COMPREHENSIVE HEALTH CARE AND SUPPORT**(57) Abstract**

A system and apparatus for providing comprehensive care and support to a person at a remote location (17) via interactive audio/visual communication. The system disclosed teaches aspects of a comprehensive program of care, monitoring, and support which go beyond the specific technical means for achieving interactive communication or of conducting a specific on-line electronic visit. The system of the invention is comprehensive, providing for training of personnel, education of patients or other persons being served by the system, and checks and balances for maintaining and improving the care afforded by the system. Also disclosed are apparatus and methods for protecting the privacy of individuals served by the system and means for achieving interactive communication in the most affordable manner.

































































































